Fundamentals of Machine Learning

EEL 5840 Section 0001 *Class Periods:* T, period 2-3, 8:30 AM – 10:25 AM, R, period 3, 9:35 AM – 10:25 AM

Location: MALA 1000 Academic Term: Spring 2024

Instructor:

Dr. Catia S. Silva

catiaspsilva@ece.ufl.edu

MALA 3122

Office Hours: Wednesdays 1:00 PM – 3:00 PM, or by appointment

Slack: uf-ece-fml-sp24.slack.com

Supervised Teaching Student:

• Spencer Chang, chang.spencer@ufl.edu

Teaching Assistant:

• Dhruv Kushwaha, <u>dhruv.kushwaha@ufl.edu</u>

Course Description

(3 credits) Understand and utilize the concepts of machine learning for data science and electrical engineering. Focus on tools for multivariate data analysis and how to handle uncertainty in data with probabilistic models.

Course Pre-Requisites / Co-Requisites

Required: None.

<u>Expected</u>: As a graduate course, this course expects all registered students to have completed undergraduate or graduate-level courses in probability theory, statistics, linear algebra, and programming (Python preferred). <u>Additional</u>: Students *may not* take this course if they have already taken EEE 4773.

Course Objectives

Understand and utilize the concepts of machine learning for data science and electrical engineering. Focus on tools for multivariate data analysis and how to analyze uncertainty in data with probabilistic models.

Materials and Supply Fees

None

Required Textbooks and Software

After the drop and add week, all registered students will be added to a <u>HiPerGator</u> group with computing resources for the entire semester. If you prefer to use your own system to participate in course activities, you will need a computer with the following software installed:

- Anaconda Distribution package
- Git

Please also refer to the minimum and suggested specifications for a personal computing device.

Recommended Materials

All textbooks may be accessed in a digital format via the Library Couse Reserves to all students.

- Pattern Recognition and Machine Learning
 - o Christopher M. **Bishop**
 - o Springer, 2006
 - o ISBN: 978-0-38731-073-2
 - o Website: https://www.microsoft.com/en-us/research/people/cmbishop/prml-book/

- Mathematics for Machine Learning
 - o Marc Peter **Deisenroth**, A. Aldo Faisal, and Cheng Soon
 - o Cambridge University Press, 2020
 - o ISBN: 978-1-108-45514-5
 - o Website: https://mml-book.github.io/
- Introduction to Machine Learning
 - o Ethem **Alpaydin**
 - o MIT Press, 3rd edition, 2014
 - o ISBN: 978-8-120-35078-6

Course Schedule

The following course schedule is tentative and may vary due to time constraints or class interests.

T, 01/09 Introduction to Machine Learning R, 01/11 Experimental Design and Analysis T, 01/23 R, 01/25 Bayesian Learning T, 01/30 Experimental Design and Analysis Experimental Design and Experimental Design with cluster in Experimental Design and Experimental Design with Experimental Design w	Weekday, Month/Day	Module	Lecture	Topic/s		
R, 01/11 Experimental Design and Analysis 4 Hyperparameter tuning. The Curse of Dimensionality.	T, 01/09		1	Introduction to types of learning in machine learning and general		
R, 01/18 Design and Analysis A Hyperparameter tuning. The Curse of Dimensionality.	R, 01/11	Learning	2	Introduction to supervised learning with regression. Linear		
R, 01/18	T, 01/16		3	Regularization and cross-validation.		
R, 01/25 Bayesian Learning T, 01/30 Bayesian Learning T, 02/01 Bayesian Learning T, 02/06 R, 02/08 R, 02/08 R, 02/18 R, 02/18 R, 02/18 R, 02/21 R, 02/20 R, 02/20 R, 02/20 R, 02/27 R, 02/27 R, 02/27 R, 02/29 Classification Maximum A Posteriori (MAP). Conjugate Prior. Introduction to supervised learning with classification. Naïve Bayes Classifier. Introduction to unsupervised learning with clustering. (Gaussian) Mixture Models. Expectation-Maximization (EM) algorithm. Cluster validity metrics. k-Means Clustering. Is k-Nearest Neighbors (KNN). It Midterm Exam Review. T, 02/27 Classification The Perceptron Algorithm. Stochastic Gradient Descent. Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 R, 03/07 T, 03/12 R, 03/14 Kernel Machines. Constrained Optimization with Lagrange Multipliers. Spring Break (March 9-16)	R, 01/18	O	4	Hyperparameter tuning. The Curse of Dimensionality.		
R, 01/25 Bayesian Learning T, 01/30 R, 02/01 R Oz/06 R, 02/06 R, 02/08 Generative Models T, 02/13 R, 02/15 T, 02/20 R, 02/22 T, 02/20 R, 02/22 T, 02/20 R, 02/29 Classification Oz/20 Oz/20 Classification Oz/20	T, 01/23		5	Maximum Likelihood Estimation (MLE).		
R, 02/01 R, 02/06 R, 02/08 Generative Models T, 02/13 R, 02/15 T, 02/20 R, 02/20 Discriminative Classification Midterm Exam Review. T, 02/20 R, 02/20 R, 02/20 R, 03/07 R, 03/07 R, 03/07 R, 03/07 R, 03/07 R, 03/14 Kernel Machine Spring Break (March 9-16)	R, 01/25	Bayesian	6			
R, 02/06 R, 02/08 Generative Models T, 02/13 R, 02/15 T, 02/20 R, 02/20 T, 02/20 R, 02/20 T, 02/27 R, 02/27 R, 02/29 T, 02/29 T, 03/05 T, 03/07 T, 03/12 R, 03/14 Senerative Models Senerative Models Senerative Models Senerative Mixture Models. Senerative Mixture Models Senerative Mi	T, 01/30	Learning	7	HiPerGator info session.		
R, 02/08 Mixture Models.	R, 02/01		8			
R, 02/08 Models 10 Expectation-Maximization (EM) algorithm. T, 02/13 11 Cluster validity metrics. R, 02/15 T, 02/20 Non-Parametric Learning 13 K-Nearest Neighbors (KNN). R, 02/22 T, 02/27 Discriminative Classification 16 Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM	T, 02/06	Generative	9			
R, 02/15 T, 02/20 R, 02/22 T, 02/27 T, 02/27 R, 02/29 Discriminative Classification T, 03/05 R, 03/07 T, 03/12 R, 03/14 Non-Parametric Learning 12 k-Means Clustering. 13 K-Nearest Neighbors (KNN). 14 Midterm Exam Review. 15 The Perceptron Algorithm. Stochastic Gradient Descent. 16 Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 R, 03/07 T, 03/12 R, 03/14 Kernel Machine Spring Break (March 9-16)	R, 02/08		10	Expectation-Maximization (EM) algorithm.		
T, 02/20 Non-Parametric Learning 13 K-Nearest Neighbors (KNN). 14 Midterm Exam Review. 15 The Perceptron Algorithm. Stochastic Gradient Descent. 16 Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 17 Logistic Regression. R, 03/07 T, 03/12 R, 03/14 Kernel Machine Spring Break (March 9-16) Spring Break (March 9-16)	T, 02/13		11	Cluster validity metrics.		
T, 02/20 R, 02/22 T, 02/27 Discriminative Classification T, 03/05 R, 03/07 T, 03/12 R, 03/14 Learning 13 K-Nearest Neighbors (KNN). 14 Midterm Exam Review. 15 The Perceptron Algorithm. Stochastic Gradient Descent. Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM 17 Logistic Regression. 18 Kernel Machines. Constrained Optimization with Lagrange Multipliers. Spring Break (March 9-16)	R, 02/15	Non Darametria	12	k-Means Clustering.		
R, 02/22 T, 02/27 Discriminative Classification Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 R, 03/07 T, 03/12 R, 03/14 Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/12 R, 03/14 Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM Spring Break (March 9-16)	T, 02/20		13	K-Nearest Neighbors (KNN).		
R, 02/29 Classification 16 Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 17 Logistic Regression. R, 03/07 R, 03/12 R, 03/14 Kernel Machine Spring Break (March 9-16)	R, 02/22		14	Midterm Exam Review.		
R, 02/29 Classification 16 Linear Discriminant Functions. Fisher's Linear Discriminant Analysis (FLDA). Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM T, 03/05 17 Logistic Regression. R, 03/07 18 Kernel Machines. Constrained Optimization with Lagrange Multipliers. T, 03/12 Kernel Machine Spring Break (March 9-16)	T, 02/27	Discriminative	15	The Perceptron Algorithm. Stochastic Gradient Descent.		
T, 03/05 R, 03/07 T, 03/12 R, 03/14 Togistic Regression. Kernel Machines. Constrained Optimization with Lagrange Multipliers. Spring Break (March 9-16)	R, 02/29		16			
R, 03/07 T, 03/12 R, 03/14 Kernel Machine Rernel Machines. Constrained Optimization with Lagrange Multipliers. Spring Break (March 9-16)	Midterm Exam: 03/01/2024 @ 7:20 PM - 9:20 PM					
T, 03/12 R, 03/14 Kernel Machine R, 03/14 Kernel Machine Spring Break (March 9-16)	T, 03/05		17	Logistic Regression.		
R, 03/14 Spring Break (March 9-16)	R, 03/07		18			
		Kernel Machine	Spring Break (March 9-16)			
	T, 03/19		21	Hard-margin Support Vector Machine (SVM).		

R, 03/21		22	Slack variables. Soft-margin SVM.		
T, 03/26	Dimensionality	23	Principal Component Analysis (PCA).		
R, 03/28	Reduction & Manifold	24	Multi-Dimensional Scaling (MDS). Isometric Feature Mapping (ISOMAP).		
T, 04/02	Learning	25	Locally Linear Embedding (LLE)		
R, 04/04		26	Multi-Layer Perceptron (MLP). Backpropagation.		
T, 04/09	Artificial Neural	27	Best practices for training artificial neural networks (ANNs).		
R, 04/11	Networks	28	Best practices continued. Code implementation with TensorFlow Keras.		
T, 04/16		29	Convolutional Neural Networks (CNNs).		
R, 04/18	Deep Learning	30	Transfer Learning. Final project discussions.		
T, 04/23		31	Final Exam Review.		
	Final Exam: 05/02/2024 @ 12:30 PM - 2:30 PM				

Attendance Policy, Class Expectations, and Make-Up Policy

Please carefully read the following course policies and expectations, and make-up policies:

1. Course Communications

General information: (a) The primary means to get help with a problem, other than office hours, will be Slack channel. We will check the board daily, to answer inquiries. Other students should feel free to post responses to these questions as well within the guidelines discussed in the sections on collation and course etiquette. (b) Questions about grades or personal issues may be email to me at cattaspsilva@ece.ufl.edu (or any member of the teaching team) or within Canvas. You are welcome to use the telephone (352.392.6502), talk with me during office hours, or setup an appointment. (c) We have a Slack page for the course uf-ece-fml-sp24.slack.com. This is an optional resource for students to discuss the course amongst each other and with the Professor. This resource is intended to supplement office hours and student interactions. No official communication/submission happens over Slack. No assignment submissions will be accepted over Slack.

Expectations: If you have an issue or need help, do not wait to ask about it! Problems are generally easier to solve sooner rather than later. You are expected to contribute to the ongoing constructive feedback that is an essential part of the learning process.

2. Attendance Policy

<u>General Information</u>: attendance is not required though summative and cumulative assessments, such as practice quizzes, collaborative teamwork, graded exercises, or participation, may happen during synchronous class meetings (including in an online setting, if any).

Expectations: I will prepare course lectures with the expectation that students will attend class synchronously and bring a computer to follow along with any practical implementations.

3. **Grading Policy**

<u>General Information</u>: (a) All assignments will have a grading rubric and submissions will be graded based on the assignment's rubric. For maximum credit, students must submit correct and elaborated answers that follow instructions. For assignments that required code, clean, easy to read, and well commended Python code is required. (b) Individual assignments will not be graded on a curve. Final course grades will be graded on a curve.

Expectations: I will expect that students complete all assignments with care, ensure that submissions are complete and illustrate the understanding of the concepts being assessed.

4. Late Work

<u>General Information</u>: all submissions are accepted until the assignment solutions are posted but will lose the "ontime" points listed in the rubric (generally listed at 10% of the grade).

Expectations: I will expect students to follow all deadlines. In case of conflict, I expect that students will communicate with me and let me know well in advance about any conflicting issues to avoid losing the "on-time" points.

5. Make-Up Policy

<u>General Information</u>: (a) If you feel that any graded assignment needs to be re-graded, you must discuss this with the instructor or the TA team within one week of grades being posted for that assignment. If approved, the entire assignment will be subject to complete evaluation. (b) If you have an academic conflict with any assignment or exam date/time, please let the instructor know well in advance so we can make the necessary changes and make the appropriate accommodations available.

Expectations: I will expect that students will communicate with me and let me know well in advance about any conflict or time/date change requests. Excused absences must be consistent with university policies in the Graduate Catalog (https://catalog.ufl.edu/graduate/regulations) and require appropriate documentation. Additional information can be found here: https://catalog.ufl.edu/graduate/regulations/.

6. Collaboration

<u>General Information</u>: in solving any individual assignments, healthy discussion and collaboration amongst classmates is encouraged. Healthy collaboration includes: **(a)** discussing and explaining general course material; **(b)** discussing assignments for better understanding; **(c)** aiding for general programming and debugging issues.

Expectations: If another student contributes substantially to your understanding of a problem, you should cite this student to let myself and the teaching team be aware of your similar interpretations of a problem. You will not be negatively judged for citing another student.

7. Cheating and Plagiarism

<u>General Information</u>: while collaboration is encouraged, you are expected to submit your own work and follow the <u>student honor code</u>. Submitting work completed by another student is considered <u>plagiarism</u> and will be dealt according to university policy. In general, if you do not understand your solution, the work is not your own. Examples of plagiarism include: (a) copying (or allowing someone to copy), even partially, an assignment solution or program from the course; (b) submitting material taken from another source without proper citation; (c) obtaining solutions to assignments or exams through inappropriate means. Note that I may elect to use a plagiarism detection service in this course, in which case you will be required to submit your work to such a service as part of your assignment.

Expectations: I expect all students to be bound to the honor pledge as indicated in the <u>student honor code</u>. If you are suspected of dishonest academic activity, I will invite you to discuss it further in private. Academic dishonesty will likely result in grade reduction, with severity depending on the nature of the dishonest activity. I am obligated to report on academic misconduct with a letter to the department, college and/or university leadership. Repeat offences will be treated with significantly greater severity.

8. <u>Course Etiquette</u>

- Be present. This will allow you to get the most out of class time as well as for your classmates to get the most out of their collaborations with you.
- Put your cell phone away unless you are actively using it to further the class activities.
- Be prepared. The readings and videos are carefully chosen to support the in-class activities.
- Listen carefully and do not interrupt others.
- Give quality feedback. What constitutes "quality" will be discussed in class.
- Respect the opinions of others, even when you do not agree.
- Keep an open mind, embrace the opportunity to learn something new.

- Avoid monopolizing the discussion. Give others a chance to contribute and be heard.
- Do not be afraid to revise your ideas as you gather more information.
- Try to look at issues from more than one perspective.
- Respect others by learning and using the name and pronoun they prefer.
- Do not use offensive language.

Evaluation of Grades

Assignment	Total Points	Percentage of Final Grade
Homework	100 each	20%
Short Assignments	10 each	20%
Midterm Exam	100	20%
Final Exam	100	20%
Final Project	100	20%
		100%

Assignment descriptions

- **Homework:** will consist of practical and theoretical understanding of the topics covered in class. A typical homework will have two components: Part I consists of a quiz that will access theoretical understanding; Part II consists of practical problem/s to be implemented in Python.
- **Short Assignments**: will consist of exercises for direct application of topics learned in class, it can include code implementation, data analysis or derivations. These assignments have a shorter timeframe for completion than a typical homework.
- Exams: the exams will be drawn evenly from all lectures, assignments, and readings that occurred up to that point in the course. The exams will have similar questions to those asked in Part I of homework and short assignments. The final exam does not include content from lectures prior to the midterm, although some concepts are in nature cumulative. You are responsible for all assigned material. A full practice exam(s) will be posted in canvas.
- **Final Project:** The final project is a group assignment. The objective of this project is to implement an end- to-end Machine Learning/Deep Learning model using a data set collected from students in the class. The outcomes of the final project include working code, README file and technical report.

Grading Policy

The following is given as an example only.

Percent	Grade	Grade
		Points
93.4 - 100	Α	4.00
90.0 - 93.3	A-	3.67
86.7 - 89.9	B+	3.33
83.4 - 86.6	В	3.00
80.0 - 83.3	B-	2.67
76.7 - 79.9	C+	2.33
73.4 - 76.6	С	2.00
70.0 - 73.3	C-	1.67
66.7 - 69.9	D+	1.33
63.4 - 66.6	D	1.00
60.0 - 63.3	D-	0.67
0 - 59.9	Е	0.00

More information on UF grading policy may be found at: http://gradcatalog.ufl.edu/content.php?catoid=10&navoid=2020#grades

Students Requiring Accommodations

Students with disabilities who experience learning barriers and would like to request academic accommodations should connect with the disability Resource Center by visiting https://disability.ufl.edu/students/get-started/. It is important for students to share their accommodation letter with their instructor and discuss their access needs, as early as possible in the semester.

Course Evaluation

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback in a professional and respectful manner is available at https://gatorevals.aa.ufl.edu/students/. Students will be notified when the evaluation period opens, and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via https://ufl.bluera.com/ufl/. Summaries of course evaluation results are available to students at https://gatorevals.aa.ufl.edu/public-results/.

In-Class Recording

Students are allowed to record video or audio of class lectures. However, the purposes for which these recordings may be used are strictly controlled. The only allowable purposes are (1) for personal educational use, (2) in connection with a complaint to the university, or (3) as evidence in, or in preparation for, a criminal or civil proceeding. All other purposes are prohibited. Specifically, students may not publish recorded lectures without the written consent of the instructor.

A "class lecture" is an educational presentation intended to inform or teach enrolled students about a particular subject, including any instructor-led discussions that form part of the presentation, and delivered by any instructor hired or appointed by the University, or by a guest instructor, as part of a University of Florida course. A class lecture does not include lab sessions, student presentations, clinical presentations such as patient history, academic exercises involving solely student participation, assessments (quizzes, tests, exams), field trips, private conversations between students in the class or between a student and the faculty or lecturer during a class session.

Publication without permission of the instructor is prohibited. To "publish" means to share, transmit, circulate, distribute, or provide access to a recording, regardless of format or medium, to another person (or persons), including but not limited to another student within the same class section. Additionally, a recording, or transcript of a recording, is considered published if it is posted on or uploaded to, in whole or in part, any media platform, including but not limited to social media, book, magazine, newspaper, leaflet, or third party note/tutoring services. A student who publishes a recording without written consent may be subject to a civil cause of action instituted by a person injured by the publication and/or discipline under UF Regulation 4.040 Student Honor Code and Student Conduct Code.

University Honesty Policy

UF students are bound by The Honor Pledge which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: "On my honor, I have neither given nor received unauthorized aid in doing this assignment." The Conduct Code (https://sccr.dso.ufl.edu/process/student-conduct-code/) specifies a number of behaviors that are in violation of this code and the possible sanctions. If you have any questions or concerns, please consult with the instructor or TAs in this class.

Commitment to a Safe and Inclusive Learning Environment

The Herbert Wertheim College of Engineering values broad diversity within our community and is committed to individual and group empowerment, inclusion, and the elimination of discrimination. It is expected that every

person in this class will treat one another with dignity and respect regardless of gender, sexuality, disability, age, socioeconomic status, ethnicity, race, and culture.

If you feel like your performance in class is being impacted by discrimination or harassment of any kind, please contact your instructor or any of the following:

- Your academic advisor or Graduate Program Coordinator
- Jennifer Nappo, Director of Human Resources, 352-392-0904, jpennacc@ufl.edu
- Curtis Taylor, Associate Dean of Student Affairs, 352-392-2177, taylor@eng.ufl.edu
- Toshikazu Nishida, Associate Dean of Academic Affairs, 352-392-0943, nishida@eng.ufl.edu

Software Use

All faculty, staff, and students of the University are required and expected to obey the laws and legal agreements governing software use. Failure to do so can lead to monetary damages and/or criminal penalties for the individual violator. Because such violations are also against University policies and rules, disciplinary action will be taken as appropriate. We, the members of the University of Florida community, pledge to uphold ourselves and our peers to the highest standards of honesty and integrity.

Student Privacy

There are federal laws protecting your privacy with regards to grades earned in courses and on individual assignments. For more information, please see: https://registrar.ufl.edu/ferpa.html

Campus Resources:

Health and Wellness

Covid-19 Protocols:

- You are expected to wear approved face coverings at all times during class and within buildings even if you are vaccinated.
- If you are sick, stay home and self-quarantine. Please visit the UF Health Screen, Test & Protect website about next steps, retake the questionnaire and schedule your test for no sooner than 24 hours after your symptoms began. Please call your primary care provider if you are ill and need immediate care or the UF Student Health Care Center at 352-392-1161 (or email covid@shcc.ufl.edu) to be evaluated for testing and to receive further instructions about returning to campus.
- If you are withheld from campus by the Department of Health through Screen, Test & Protect, you are not permitted to use any on campus facilities. Students attempting to attend campus activities when withheld from campus will be referred to the Dean of Students Office.
- UF Health Screen, Test & Protect offers guidance when you are sick, have been exposed to someone who has tested positive or have tested positive yourself. Visit the UF Health Screen, Test & Protect website for more information.
- Please continue to follow healthy habits, including best practices like frequent hand washing. Following these practices is our responsibility as Gators.

U Matter, We Care:

Your well-being is important to the University of Florida. The U Matter, We Care initiative is committed to creating a culture of care on our campus by encouraging members of our community to look out for one another and to reach out for help if a member of our community is in need. If you or a friend is in distress, please contact umatter@ufl.edu so that the U Matter, We Care Team can reach out to the student in distress. A nighttime and weekend crisis counselor is available by phone at 352-392-1575. The U Matter, We Care Team can help connect students to the many other helping resources available including, but not limited to, Victim Advocates, Housing staff, and the Counseling and Wellness Center. Please remember that asking for help is a sign of strength. In case of emergency, call 9-1-1.

Counseling and Wellness Center: https://counseling.ufl.edu, and 392-1575; and the University Police Department: 392-1111 or 9-1-1 for emergencies.

Sexual Discrimination, Harassment, Assault, or Violence

If you or a friend has been subjected to sexual discrimination, sexual harassment, sexual assault, or violence contact the Office of Title IX Compliance, located at Yon Hall Room 427, 1908 Stadium Road, (352) 273-1094, title-ix@ufl.edu

Sexual Assault Recovery Services (SARS)

Student Health Care Center, 392-1161.

University Police Department at 392-1111 (or 9-1-1 for emergencies), or http://www.police.ufl.edu/.

Academic Resources

E-learning technical support, 352-392-4357 (select option 2) or e-mail to Learning-support@ufl.edu. https://lss.at.ufl.edu/help.shtml.

Career Connections Center, Reitz Union, 392-1601. Career assistance and counseling; https://career.ufl.edu.

Library Support, http://cms.uflib.ufl.edu/ask. Various ways to receive assistance with respect to using the libraries or finding resources.

Teaching Center, Broward Hall, 392-2010 or 392-6420. General study skills and tutoring. https://teachingcenter.ufl.edu/.

Writing Studio, 302 Tigert Hall, 846-1138. Help brainstorming, formatting, and writing papers. https://writing.ufl.edu/writing-studio/.

Student Complaints Campus: https://sccr.dso.ufl.edu/policies/student-honor-code-student-conduct-code/;https://care.dso.ufl.edu.

On-Line Students Complaints: http://www.distance.ufl.edu/student-complaint-process.